

This framework is proposed by **the Fraternity and Sorority houses** and lays out commitments they suggest for their neighbours (inc. ARA), Municipal Licensing and Standards and the Toronto Police Service.

The Trustees of the Fraternities and Sororities commit to:

1. Designate a Community Liaison who will be available to monitor complaints and feedback from the Residents Associations and/or Condo Boards.
2. Meet on a regular basis and when relevant by attending Residents Association and/or Condo Boards meetings to discuss problems and jointly tackle issues that may arise.
3. Monitor the state of the houses and their grounds as well as the behaviour of the residents.
4. Develop and deploy a website that will allow for direct contact with the individual Fraternity and Sorority trustees as a means by which to alert them to any issues with the property and/or the individuals living in them.
5. Maintain a Code of Conduct for Residents that outlines the desired behaviour and indicates consequences for unacceptable behaviour.
6. Curtail the holding of social events where there is behaviour that has required MLS and/or the TPS to take formal action against the fraternity or Sorority house more than three (3) times in a month.

The Residents Association(s) and Condo Boards commit to:

1. Designating a Fraternity and Sorority Liaison who will be the primary contact with the Fraternity and Sorority house's Community Liaison and if needed the Trustees of the Houses as well as with local residents.
2. Identifying ongoing issues and work to seek workable joint solutions within the community.
3. Distinguishing between identifiable and observable issues and those that are potentially more subjective.

The City of Toronto commits to:

1. Monitoring, through Municipal Licensing and Standards and Toronto Police Service, along with the Fraternity and Sorority house's Community Liaison, Residents Association's and Condo Board's Fraternity and Sorority Liaison, issues that are identified and taking corrective actions according to the existing City By-laws and policies.
 2. Provide fair and unbiased representation to all parties, support and participate as it can in joint problem solving and the creation and implementation of workable solutions to issues.
- This framework outlines a shared commitment between the Fraternity and Sorority houses, their neighbours, Municipal Licensing and Standards and the Toronto Police Service.

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